

Broseley Medical Practice

Mission Statement

Broseley Medical Practice provides high quality care in a responsive supportive and courteous manner. We will undertake to:

- Provide a service which puts our patients at the heart of all we do
- Nurture a culture within the Practice which is evidence based, innovative, forward looking and adaptable
- Ensure the continuous professional development of staff
- Help you make decisions about your health by treating you as equal
- Maintain confidentiality in what we discuss and the records we keep on your behalf
- Keep up to date with developments in health care by continuing to learn
- For our patients to have greater control of their health and their wellbeing, supported and helped by us to live longer, healthier lives and to make informed choices about their wellbeing

Broseley Medical Practice values

We would like our patients to know that we do:

- Treat you with respect, courtesy and dignity at all times
- Commitment to quality of care
- Compassion
- Work together with patients
- Everyone counts

We prioritise patients in every decision we take everything we do is directly connected to our purpose of improving the health and wellbeing of our patients – not a process, not an organisation, not a profession – but the people who are at the heart of what we do.

We listen and learn we respect and support each other, listening to ideas from patients, colleagues and partners and acting on them to help achieve the highest standards we can.