

What will the meeting decide?

The meeting will listen to what the vulnerable person wants; it will share information about the situation and decide what the risks are. It will also decide who will talk to the person who is said to be harming the vulnerable person.

Can I have someone to come with me to the meeting?

Yes. You can bring a friend or relative with you for support. You can also ask to meet the person who will manage the meeting just before it starts, they will tell you what will happen in the meeting.

How will I remember what is said?

Notes will be taken and sent to those at the meeting as soon as possible. They will include any decisions made at the meeting.

What happens next?

The meetings can end after the first meeting if it is felt that there is no risk to the vulnerable person or others. If there is any more information needed other meetings will be arranged.

The case will not be closed until everyone is satisfied that the vulnerable person is safe.

For advice or to make a referral to Adult's Social Care (Social Services) please contact "First point of contact/ Compass" on 0345 6789 044

If you think an adult with care and support needs is in immediate danger call the emergency services on 999.

Broseley Medical Practice

Keeping Vulnerable Adults Safe



Safeguarding children in need

One of Social Services most important tasks is to protect vulnerable people from harm and abuse. If a vulnerable adult is harmed and cannot protect themselves we call this adult abuse.

Abuse can happen in many different places such as:

- Someone's own home
- In a care home
- In a hospital
- In a day centre
- In a public place

The abuse can be of different types such as:

- Physical abuse
- Emotional abuse
- Financial abuse
- Neglect
- Sexual abuse
- Discrimination

Vulnerable people who may be abused can be:

- Older adults who need help
- Adults with a learning disability
- Adults with physical disabilities
- Adults with mental health needs
- Adults who misuse alcohol or drugs.

This leaflet tells you what will happen when you report a concern about a vulnerable person.

What do I do if I am worried someone is being abused?

You need to share your worries with someone who can help. Contact the Protection of Vulnerable Adults Team. Their details are on the back page. If you do not want to do this, tell a Doctor, District Nurse, Police Officer or someone who will report your worries.

Your worries will be taken seriously. Staff will be sensitive and respect your confidence. Information may be shared with others, including the police if it is necessary to protect any vulnerable person. You should be told if this is going to happen.

What happens next?

Social workers will decide whether there is a risk to the vulnerable person or other people. They will speak to the vulnerable person, gather information and arrange a meeting within two weeks of the first contact.

Who will be at the meeting?

- People involved with the individual
- the vulnerable person; and
- their family, if this is what they want.

The meeting will be confidential and no information will be shared outside the meeting unless it is agreed that this will happen.