

What CAN and CAN'T POD Team deal with?

What we CAN do	What we CANNOT do
Issue repeat medications for 28 or 56 day durations (according to your practice policy)	Process requests for dossette trays/MDS systems - these will need to be ordered through your usual pharmacy.
Order appliances at the patient's request, that are already on repeat for delivery through an appliances contractor	Routinely provide clinical advice, although clinical staff (Pharmacists or Pharmacy Technicians) may suggest opportunistic switches or highlight concerns.
Remove items from repeat under the following circumstances: <i>:with patient consent</i> <i>:if superseded by new drug or dose with on-site clinical approval</i> <i>:if switched to alternative as per CCG advice</i>	Add medications or change doses following discharge from hospital or consultant recommendation Take prescription requests from Care/Nursing/Residential Homes - these need to be ordered directly through the practice.
Request acute prescription items with a message to the doctor	Process requests for oral contraceptive pills
Synchronise medications to enable you to order them all together, every 28 or 56 days.	Change any of your personal details (address, surname etc)
Set up a pharmacy of your choice as your EPS nomination	Issue medications early 'just in-case'
Issue 'past' or 'expired' items (with on-site clinical approval)	Make any appointments for you with the practice
Perform CCG agreed switches.	Routinely access patient records for unnecessary reasons
Track electronic prescriptions to ascertain their whereabouts and avoid duplication	Organise delivery of medications through a community pharmacy
Signpost patients to community pharmacy/GP/nurse for services where applicable	Alter doses of medications following discharge from hospital - we will task the GP to do this
Request prescriptions in advance for holidays	Add medications or change doses of medications at the patient's request.
Process requests for 'when required' medications for patients with MDS/dosettes	
Deal with urgent requests for some surgeries	
Update your telephone/mobile number	
Request Controlled Drugs (CD's)	
Order HRT preparations (according to your practice policy)	
Process printed scripts, including private scripts and those sent to Wales.	